

	Quality Policy Statement	Reference:	ARA/POL/HSQE/002
		Issue Date:	February 2024
		Issue:	06
		Next Review Date:	February 2025

As Managing Director I am committed to ensuring quality is at the forefront of all Advanced Rope Access (ARA) activities and adopt an approach of getting things right first time.

The Company has developed and implemented a quality management system registered to standard ISO9001:2015 through a UKAS accredited body and is focussed on continual improvement of services to both our internal and external Customers through the setting of Specific Measurable Achievable Realistic and Timebound (SMART) objectives.

ARA delivers a professional service, through competent resource to fulfil our contractual obligations, and to exceed Customer expectations.

We shall provide suitable and sufficient resources to comply with our commitment to quality and provide opportunity for input to this policy through our consultation procedure.

This policy shall be communicated, at all levels throughout our Company, and be available to the public and other interested parties on request to the Managing Director using appropriate media as appropriate.

This policy will be communicated to all employees on initial induction and following policy changes, be communicated to our suppliers (as necessary) and other interested parties, and be reviewed regularly (annually as a minimum).



Lyle Robertson
Managing Director